IGI Aviation Customer Service Agent Exam Pattern

Subject Names	Maximum Marks	Number Of Questions
General Awareness	25	25
Aviation Knowledge	25	25
English Knowledge	25	25
Aptitude & Reasoning	25	25
Total Marks	**100**	**100**

IGI Aviation Customer Service Agent Syllabus - Subject Wise

Aviation Knowledge

- Aviation
- Customer care
- Personal Enhancement
- Hospitality
- Communication Skills
- Swimming
- First Aid Training

English

- Idioms & Phrases
- Error Spotting/Phrase Replacement
- Meanings
- Adjectives
- Word Formations
- Reading Comprehension
- Adverb
- Subject-Verb Agreement
- Unseen Passages
- Phrase Replacement
- Missing Verbs
- Sentence Corrections
- Para Jumbles
- Articles
- Sentence Rearrangement
- Verb
- Antonyms
- Synonyms
- Grammar

- Cloze Test
- Fill in the Blanks

General Awareness

- Currency
- Business Abbreviations
- Country Languages
- Important Days
- Country Capitals
- Finance Abbreviations
- Business Taglines
- Awards
- Computer Abbreviations
- Marketing Abbreviations
- Banking Abbreviations
- Indian Polity
- Science Abbreviations
- Botany Zoology Physics
- Chemistry
- Biology General Science Ideas
- Literature & Books Trivia Mixed
- Inventions & Discoveries
- Geography
- History & Culture of India
- Education Abbreviations
- Indian National Movement
- General Abbreviations
- Indian Economy

Aptitude

- Chain Rule
- Boats and Streams
- Problems on Ages
- Numbers
- Permutation and Combination
- Height and Distance
- Time and Distance
- Problems on H.C.F & L.C.M
- Simplification
- Probability
- Square Root and Cube Root
- Volume and Surface Area
- Partnership
- Time and Work

- Simple Interest
- Ratio and Proportion
- Logarithm
- Decimal Fraction
- Races and Games
- Pipes and Cistern
- Allegation or Mixture
- Compound Interest
- Stocks and Share
- Banker's Discount
- Area
- Surds and Indices
- Average

Reasoning

- Cubs and dice
- Sitting Arrangements
- Non-Verbal Reasoning
- Coding-Decoding
- Clocks
- Puzzle Test
- Syllogism
- Statements and Arguments
- Data sequence/Calendars
- Analogy Classification
- Blood Relations
- Alphabet Test
- Direction Sense Test
- Series